Frequently Asked Question (FAQ)

Salesforce Commerce Cloud

https://osf.academy/sfcc-developer

What is the training offer from the OSF Academy Salesforce Commerce Cloud?

OSF Digital is organizing this training for people wanting to become developers specialized in Salesforce Commerce Cloud technology.

Which path should I choose?

We offer two tracks within the Salesforce Commerce Cloud: Back-end or Front-end developer. The program format is the same and the focus is still on the Salesforce platform, but the way you will interact with the platform is different.

You will be able to indicate in your application which track you would like to follow and change it until the beginning of the training. Once the classes have started, you will be directed to the challenges related to the chosen track.

Which technologies are learnt in the Front-end track?

Salesforce Commerce Cloud. Commerce Cloud is the world's leading B2C and B2B commerce solution. It is a multi-tenant, cloud-based commerce platform that empowers brands to create intelligent, unified buying experiences across mobile, social, web, and store.

In the OSF Academy – SFCC program, you will learn the fundamentals of the Salesforce Commerce Cloud platform used to create a wide range of e-commerce solutions. You will also do practical

implementations either on Front-end or Back-end tracks. It is an ample opportunity because there is a significant demand in the Salesforce job market and there will be up to 4.2 million jobs in the Salesforce ecosystem by 2024.

HTML. The Structural Foundation of Web Pages and Applications. The training covers all the common HTML5 tags used to structure websites.

CSS. Cascading Style Sheets (CSS) is a system for selecting HTML tags and defining their appearance. CSS allows us to style pages according to the customer's design requirements. It's fun and easy to learn with practical examples. Also, you will learn about the SCSS concept, which contains all the CSS features and additional features that are not present in CSS, which makes it a good choice for SFCC developers to use.

JavaScript. JavaScript is a programming language that drives the web, and you will find JavaScript at every stage of a website and web application. In an e-commerce context, you will learn how to create fancy user interactions that drive authentic user experience and increase customer conversion rates.

GitHub. GitHub is a code hosting platform for version control and collaboration. It lets you and others work together on projects from anywhere. GitHub is where over 73 million developers shape the future of software together. Get ready to become familiar with words such as commit, push to the origin, and pull requests.

Which technologies are learnt in the Back-end track?

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NodeJS. It is an event-driven JavaScript runtime environment that allows you to perform many tasks and build exciting applications.

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Which technical background shall I have as an applicant?

The participants at the OSF Academy Salesforce shall have a minimum of IT knowledge when applying. Examples of this knowledge include online training with basic HTML and CSS or any other programming training for beginners.

How can I apply for this program?

You shall apply online by submitting your Resume and filling the form available on our landing page: https://osf.academy/

Which is the selection process?

After receiving your application, we analyze the information collected. If all looks fine, we'll send you an online test to test your skills. If the test results are fine, our colleagues from HR team will contact you for the next steps to enroll for the training.

How long is taking the training?

The course will require around 150 hours of your time over 5 weeks. As an example, considering a working week, 6 hours of study per day will be needed. However, it's up to you to study whenever fits your schedule, during workdays or over the weekend. In all cases, we recommend that you assess whether you will have the necessary time to complete the training before applying.

Which are the practical details for the OSF Academy SFCC course?

Online learning. Our academy provides an online self-learning opportunity which means you can learn in your own time and schedule. There is no need to complete the chapters and requirements simultaneously as other learners. Your only competition is yourself!

Which are the technologies used for communication with OSF Digital's trainers?

You will be in contact with your trainer via e-mail and Slack.

Slack. Slack is a messaging app for businesses that connects people. You will be in touch with all the students in your group and your technical trainer throughout your journey. There will be a specific channel for your academy group where you can discuss learning materials, difficulties, and so on!

Which is the support offered by the trainers?

Scrum meetings. Our trainers organize 2 to 3 scrum meetings every week to discuss the main blockers, best practices, next steps and get each student's progress updates to keep track of your learning.

How is the course structured?

During the 5 weeks of the training, the curriculum is split as follows:

Two weeks: HTML, CSS, and JavaScript (or NodeJS) fundamentals course from a premium self-learning course. OSF Digital's technical trainers will be available for you to help and support throughout your journey!

Three weeks: Salesforce Commerce Cloud SFRA:

1. The specially designed self-learning course in OSF Academy's learning hub will teach you the fundamentals.

2. Then, it is your time to get your hands dirty! The curriculum provides fun and hands-on experience in implementing the concepts learned from the course.

3. Spoiler alert! There will be an eSkill exam (1h, Multi-choice Quiz) to see if you understand the concepts well!

4. At the last step, the stage is all yours! You will go through the different practical exercises with varying levels of difficulty where you will employ all the skills you have gathered in the previous weeks of the academy. The last step is not requiring any final project with presentation, so you can focus on the practical exercises. The more exercises you will solve correctly, the better evaluation you will receive from the trainer.

When is the evaluation of the participants done?

OSF trainers will do the evaluation of the participants within two weeks after the course is finished. Based on the trainers' evaluation, we issue the Certificates for people performing well in the Academy.

Which are the benefits of finalizing the training from OSF Academy as a Salesforce Commerce Cloud developer?

These are the key benefits for the graduates of this course:

• OSF Digital Certificate of Program Completion
• Become a junior Back-end developer / Front-end developer after 5 weeks of training. You get prepared for the opportunities on the market of Cloud Computing

Do you have a question? Write us at:
academy@osf.digital

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