Frequently Asked Questions (FAQ)

Quality Assurance Testing

https://osf.academy/qa-testing

What is the training offer from the OSF Academy Quality Assurance Testing?

OSF Digital is organizing this training for people wanting to become certified Quality Assurance Testers.

What is learnt in the QA training?

During the training you will learn:
- The fundamentals of manual testing
- Different types of testing and testing techniques
- How to write test cases and report bugs

Which technical background shall I have as an applicant?

There is no requirement for any technical background to apply for this training. However, being familiar with Excel and Google Drive is helpful during training.

How does the training work?

Online learning. OSF Academy provides an online self-learning opportunity, which means you can learn in your own time and schedule.

Hands-on activities. Weekly exercises have been thoughtfully crafted to cover the theoretical

concepts, which are also organized by weeks. **You will submit your homework through your Google account by creating a Google spreadsheet with dedicated sheets for each week's assignments, and granting access to the trainer.** This structure allows students to work in an organized manner without feeling overwhelmed.

Trainer support. Your journey involves the support of a trainer who will accompany throughout the process. The trainer will help address any questions or issues the student may have, ensuring clarity and understanding.

Which are the practical details for the OSF Academy Quality Assurance Testing course?

During the practical part of the training, you'll get the opportunity to engage with a demonstration website. Your tasks will include identifying bugs, creating test documentation and exploring various testing techniques on a weekly basis. Your trainer will assess your work and provide constructive feedback.

Which is the support provided by the trainer?

Scrum meetings. Our trainers organize 1 to 2 scrum meetings every week to discuss the main blockers, best practices, next steps and get each student's progress updates. You can also reach out to your trainer at any time through Slack or email if you have any doubts regarding the homework requirements or format. Remember that there are no irrelevant questions, and asking questions is an essential part of the learning process.

Which are the tests during the course?

For our QA training, there's a test covering learned concepts at the end of the journey.

How much time do I need to dedicate to this course?

The course duration is 4 weeks, with an estimated 80 hours for studying the theory. **This means approximately 20 hours per week.** Even though the training offers flexibility for organizing your study routine, it's crucial to confirm that your schedule allows for ample participation and commitment.

When is the evaluation of the participants done?

OSF trainers will do the evaluation of the participants within two weeks after the course is finished. Based on the trainers' evaluation, we issue the Certificates for people performing well in the Academy.

Which are the requirements for obtaining OSF Academy Certificate?

Students are expected to **submit weekly challenges, including practical activities, and achieve a minimum overall average of 7 based on trainer's evaluation.** You will receive feedback via email

after completion of the training program, indicating whether you qualify or did not meet the requirements for certification.

What type of certificate is awarded after completing the OSF Academy?

OSF Digital certificate attests that you've successfully completed our training and now have the basic knowledge to work in the Quality Assurance field. **It's distinct from ISTQB®, the global certification scheme in the field of software testing.**

Will I still have access to the platform after completion?

No. Platform access ends on the last day of training.

Can I enroll in another learning program after completing the course?

Of course! We offer the opportunity to embark on multiple journeys, not just one. Feel free to enroll in the other courses from OSF Academy, but please note that availability will now be dependent on our available slots. We prioritize first-time learners to ensure that everyone has an equal opportunity.

What should I do if, for any reason, I am unable to continue the training?

Please, send an email to your trainer to inform that you are facing challenges that are impeding your progress in the training. We would greatly appreciate it if you could provide us with timely information regarding this situation.

How can I apply for this program?

You shall apply online by submitting your Resume and filling the form available on our landing page: https://osf.academy/

Which is the selection process?

After receiving your application, we will analyze the information provided. If everything appears to be in order, we will proceed to send you an online test to assess your English skills. If you successfully pass the test, our HR team will contact you to arrange a brief discussion.

Which are the technologies used for communication with OSF Digital's trainers?

Stay connected with your trainer via e-mail and Slack.

Slack. Messaging app for businesses that connects people. You will be in touch with all the students in your group and your technical trainer throughout your journey. There will be a specific channel for your academy group where you can discuss learning materials, difficulties, and so on!

What should I do if I don't receive the emails with the invitations to the Slack tool and learning platform?

Make sure to check your SPAM folder. If not found, email: academy@osf.digital

Whom to contact if I have more questions after the training?

Send an email to: academy@osf.digital

Which are the benefits of finalizing the training from OSF Academy as a Salesforce Quality Assurance Tester?

These are the key benefits for the graduates of this course:

- OSF Digital Certificate of Program Completion
- Become a junior QA tester after 4 weeks of training. You get prepared for the opportunities on the market of Quality Assurance

Do you have any question? Write us at:
academy@osf.digital

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