OSF | DIGITAL

Frequently Asked Questions (FAQ)

Salesforce Core Developer

https://osf.academy/sfdc-developer

What is the training offer from the OSF Academy Salesforce Core Developer?

OSF Digital is organizing this training for people wanting to become developers specialized in Salesforce Core technology.

What is learnt in the SFDC training?

During the training you will learn:
• The fundamentals of Salesforce CRM, Lightning Experience and App Builder
• Key concepts of Data modelling, Data management, Apex Basics & Database, Apex Triggers, Automation with flows Basics
• Top guidelines for building your first app using Salesforce technology

Which technical background shall I have as an applicant?

Candidates should possess a minimum level of technological experience, such as having completed at least one course in HTML, CSS, or JavaScript.

How does the training work?

Online learning. Our academy provides an online self-learning opportunity which means you can learn in your own time and schedule. There is no need to complete the chapters and requirements simultaneously as other learners. Your only competition is yourself.

Hands-on activities. Weekly exercises have been thoughtfully crafted to cover the theoretical concepts, which are also organized by weeks. This structure allows students to work in an organized manner without feeling overwhelmed.

Trainer support. Your journey involves the support of a trainer who will accompany throughout the process. The trainer will help to clarify every possible question and issue that the student can have.

Where can I find additional content if I'm interested?

You can always ask directly to your trainer for guidance and recommendations on quality extra contents.

Which is the support provided by the trainer?

Scrum meetings. Our trainers organize 1 to 2 scrum meetings every week to discuss the main blockers, best practices, next steps and get each student's progress updates. You can also reach out to your trainer at any time through Slack or email if you have any doubts regarding the homework requirements or format. Remember that there are no irrelevant questions, and asking questions is an essential part of the learning process.

How much time do I need to dedicate to this course?

The course duration is 6 weeks, with an estimated 160 hours of study. **This means approximately 26 hours per week.** Even though the training offers flexibility for organizing your study routine, it's crucial to confirm that your schedule allows for ample participation and commitment.

Which are the tests during the course?

For our SFDC training, there's two mandatory tests covering learned concepts at the end of the journey: **one at the beginner level**, by the equivalent of the 3rd week of training, and **the second one at the intermediate level**, by the equivalent of the 5th week of training.

When is the evaluation of the participants done?

OSF trainers will do the evaluation of the participants within two weeks after the course is finished. Based on the trainers' evaluation, we issue the Certificates for people performing well in the Academy.

Which are the requirements for obtaining OSF Academy Certificate?

Students are expected to engage in independent study and complete the Beginners and Intermediate tests. Additionally, they are required to submit the practical exercises to the trainer for evaluation. The trainer will assess the work based on these tasks. **To obtain a Certificate,**

students must achieve a minimum overall average of 7 as determined by the trainer's evaluation. Feedback regarding certification eligibility will be provided via email after completion of the training program, indicating whether the requirements have been met or not.

What type of certificate is awarded after completing the OSF Academy?

OSF Digital certificate attests that you've successfully completed our training and now have the basic knowledge to work as a Salesforce Core Developer.

Will I still have access to the platform after completion?

No. Platform access ends on the last day of training.

Can I enroll in another learning program after completing the course?

Of course! We offer the opportunity to embark on multiple journeys, not just one. Feel free to enroll in the other courses from OSF Academy, but please note that availability will now be dependent on our available slots. We prioritize first-time learners to ensure that everyone has an equal opportunity.

What should I do if, for any reason, I am unable to continue the training?

Please, send an email to your trainer to inform that you are facing challenges that are impeding your progress in the training. We would greatly appreciate it if you could provide us with timely information regarding this situation.

How can I apply for this program?

You shall apply online by submitting your Resume and filling the form available on our landing page: https://osf.academy/

Which is the selection process?

After receiving your application, we will analyze the information provided. If everything appears to be in order, we will proceed to send you an online test to assess your English skills. If you successfully pass the test, our HR team will contact you to arrange a brief discussion.

Which are the technologies used for communication with OSF Digital's trainers?

Stay connected with your trainer via e-mail and Slack.

Slack. Slack is a messaging app for businesses that connects people. You will be in touch with all

the students in your group and your technical trainer throughout your journey. There will be a specific channel for your academy group where you can discuss learning materials, difficulties, and so on!

What should I do if I don't receive the emails with the invitations to the Slack tool and learning platform?

Make sure to check your SPAM folder. If not found, email your trainer or HR contact.

Whom to contact if I have more questions after the training?

Send an email to: academy@osf.digital

Which are the benefits of finalizing the training from OSF Academy as a Salesforce Core Developer?

These are the key benefits for the graduates of this course:

- OSF Digital Certificate of Program Completion
- Become a junior developer after 6 weeks of training. You get prepared for the opportunities on the market of Salesforce developers

Do you have any question? Write us at:
academy@osf.digital

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